



Make sure your people never miss an emergency message



Overview

In an emergency situation, it's vital that you're quickly able to communicate with the team members you need to contact. But people are not always easy to reach – and that's when escalate can help. Specifically designed for time-critical messaging applications, escalate gets a faster response by making sure that if an alert or call out request is not acknowledged, it's automatically passed on to designated members of staff until it's delivered or answered. You define the escalation rules, managing and monitoring the process live, online from wherever you are.

Features

- > Multiple escalation scheme management
- > User-defined rules for sequencing and escalation
- > Live management of fallback lists
- > Remote initiation of escalation
- > Automatic notification of escalation completion
- > Real time escalation
- > Message history and audit trail

Take control

You can escalate messages based on actual delivery to a mobile device, or a user defined acknowledgment from the recipient. And if the control panel is unavailable, you can take control from a remote location, initiating escalations using a mobile device. You get a clear, real-time view of an escalation as it happens, so you're able to keep key staff informed of the situation, providing the information they need to make the right decisions.

Mobile technology for your world

escalate provides interactive communication you can rely on. Used as part of your business continuity management process, it can help you evaluate the time taken to resolve an incident, improving the future quality of your planning and assisting the development of contingencies. Contact us now and discover what our mobile technology can do for your world.

Call **0844 811 0080** or visit **www.pageone.co.uk**



PageOne's flare is a dedicated, web-based messaging solution that's widely recognised by organisations across the private and public sectors as an essential part of successful business continuity planning. flare brings the speed, security and reliability you need in a business-critical situation. It gets you in touch with key individuals and large groups of people, by landline, mobile phone, pager and email – fast. And it puts you in control of the situation, wherever you are.

