

# Incident Management Tools

You can tailor flare to meet the specific needs of your business with our range of incident messaging and management services.



## Emergency Notification

### SmartGroups

- > High-volume broadcasting capability independent of network
- > Supports output to SMS, landline, email, fax and pager destinations
- > Groups can be initiated from the front end, your email client, embedded into your software or remotely via your mobile or the PageOne bureau
- > Secure real-time management capability

### Voiceblast

- > High capacity instant voice alerting to mobiles and landlines
- > Each organisation is allocated a dedicated 'blast' number
- > System callout can be configured according to individual client requirements
- > Initiation from any touch-tone telephone
- > Real time monitoring shows the administrator blast delivery progress

## Crisis Management

### Online Resource Centre

- > Secure online access to key documents, processes and incident management files
- > Preloaded folders for emergency planning, test plans and templates and procedures
- > Privilege based access
- > Scalable storage capacity per organisation
- > Collaborative working options

### Mapping and location based services

- > Accurate tracking and geographical representation of individuals and groups
- > Supported on all major UK networks
- > Support and management of live service whitelist
- > Full compatibility with areyousafe? and other flare services



PageOne's flare is a dedicated, web-based messaging solution that's widely recognised by organisations across the private and public sectors as an essential part of successful business continuity planning. flare brings the speed, security and reliability you need in a business-critical situation. It gets you in touch with key individuals and large groups of people, by landline, mobile phone, pager and email - fast. And it puts you in control of the situation, wherever you are.

